PINON PINES ESTATES MUTUAL WATER COMPANY



NEWSLETTER 4th Quarter Update October 1, 2023



PPMWC www.pinonpineswater.com

ter.com 1467 Tecuya Drive, Frazier Park, CA 93225 You can visit us on Facebook: Pinon Pines Estates Mutual Water Company

Pinon Pines Mutual Water Company

NEW METERED BILLING:

As a final reminder, this quarter's bill will reflect the new base rate plus usage from the last quarter. Your bill will be \$243.00 for the quarter (October – December) plus \$1.00 per hundred cubic feet (HCF) of usage from the previous quarter (July – September). To figure out your usage in HCF, you can find your total usage in Cubic Feet (CF) for the quarter and divide that by 100.

For example, if your usage for the third quarter is in the Average of our Pinon Pines customers you would have used 986 CF, and then divide that by 100 equaling 9.86 HCF. That means, your bill in October would be \$243.00 (Base Rate) plus \$9.86 (Metered Rate) which equals \$252.86.

For those of you who have automatic payments being made by your bank, you can continue to send them in quarterly at \$243.00 (or monthly at \$81). Please remember though, this will not cover your usage rate. You will need to provide an extra payment through your bank, credit card on our website, cash or check by mail or drop box at our office door. If you want to make a payment in person at our office, please call ahead to make sure someone will be there.

Payment Mailing Address: 1467 Tecuya Drive Frazier Park, CA 93225

Or Hand Deliver to: 1001 Coldwater Drive Frazier Park, CA 9225

It's the Most Wonderful Time of the Year!

Another year has come and gone as we approach the Holiday Season! As I'm sure you can all tell, it is already getting a little colder just a little faster. As we move into Autumn, we have already had a low of 27.1 which is 1.8 degrees colder than this time last year! To top that off we are in an El Nino year, and they are predicting a Winter that will be wetter and colder than normal.

On that note, it's time to prepare your outdoor irrigation and any exposed pipes you may have. Take the time to drain them all down and install new or replace any old pipe insulation. Remember, service calls in Autumn/Winter tend to be due to no water. Frozen water lines entering their home is generally the issue. Along with proper insulation, it never hurts to invest in pipe heating cables. They are easy to install yourself and can be a lifesaver. They are available online and from the hardware store.



Time to Winterize your home!

WATER CONSERVATION:

Once again, I am proud to say that this community has really pulled together. I know it has been tough finding a balance between conserving water and enjoying the green yards we are all accustomed to. Compared to last year, this community used 14% less water than we did last year! That is an amazing thing to see, and you should all be proud of how this community has pulled together to save our natural resources for years to come!

MESSAGE FROM THE WATER SYSTEM MANAGER:

661-245-4003

Fluoride Mitigation Project

Great news everyone! The Final Budge Approval (FBA) and the Amendment were authorized. A Pre-Construction Meeting with **Unified Field Services (General** Contractor), State Water Resources **Control Board Division of Financial** Assistance, Quad Knopf (Engineering Firm), and Self-Help Enterprises (Technical Assistance) is scheduled for the first week of October. Upon review of the final contract by our legal team, construction is set to begin on October 10th. The time frame for completion of the project, weather pending, is the Summer of 2024. Soon our community will have a new water storage tank, a new well, and a blending station to help lower the Fluoride levels. As there may be some inconvenience that the construction may cause, please remember that this project will aid in the continuing effort to supply clean and safe drinking water.

New Billing Format and Payment Availability:

We accept debit/credit card payments through our web portal or over the phone for your convenience. There is a fee of 2.9% + \$0.30 per transaction. Visit <u>www.pinonpineswater.com</u> and click on Pay My Bill. Once you log in, you can make a credit card payment and view your billing history and usage. The invoice will detail your usage history in cubic feet; a cubic foot of water is 7.48 gallons.

Pinon Pines Mutual Water Company Has Levels of Fluoride Above the Drinking Water Standard

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what you should do, what happened, and what we are doing to correct this situation. We routinely monitor for the presence of drinking water contaminants. Water analyses taken on 9/15/2023 showed that the drinking water provided by Pinon Pines Mutual Water Company has a fluoride concentration above the maximum contaminant level (MCL), of 2.0 mg/L: Well #5 of 2.2 mg/L, Running Annual Average; Well #7 of 3.1 mg/L, Running Annual Average.

What should I do?

Children under the age of nine should use an alternative source of water that is low in fluoride. You may also want to contact your dentist about proper use by young children of fluoride-containing products. • This is not an emergency. If it had been, you would have been notified immediately. Rather, this is an alert about your drinking water and a cosmetic dental problem that might affect children under nine years of age. At low levels, fluoride can help prevent cavities, but children drinking water containing more than 2 milligrams per liter (mg/L) of fluoride may develop cosmetic discoloration of their permanent teeth (dental fluorosis).

• Dental fluorosis may result in a brown staining and/or pitting of the permanent teeth. This problem occurs only in developing teeth, before they erupt from the gums. Children under nine should be provided with alternative sources of drinking water or water that has been treated to remove the fluoride to avoid the possibility of staining and pitting of their permanent teeth. You may also want to contact your dentist about proper use by young children of fluoride-containing products. Older children and adults may safely drink the water.

• Drinking water containing more than 4 mg/L of fluoride can increase your risk of developing bone disease. Although bone disease may develop in anyone exposed to years of drinking water containing more than 4 mg/L of fluoride, dental fluorosis can occur after a relatively short period of exposure (i.e. months) in children under the age of nine. • For other health issues concerning the consumption of this water, you may wish to consult your doctor.

• Some home water treatment units are also available to remove fluoride from drinking water. To learn more about available home water treatment units, you may call the California Department of Public Health, Water Treatment Device Unit at (916) 449-5600 or visit the Department's website at: http://www.waterboards.ca.gov/drinking_water/certlic/device/watertreatmentdevices.shtml

What happened? What is being done?

Fluoride contamination is rarely due to human activity. Fluoride occurs naturally in some areas and is found in high concentrations in some of our source water. We are working with the California State Water Resource Control Board on a funding project to install a blending station and new well to mitigate the fluoride problem. For more information, please call Chuck Winagura of Pinon Pines Mutual Water Company, at (661) 245-4420. Please share this information with all the other people who drink this water, especially those who may not have received this notice directly.

UPCOMING EVENTS

BOARD MEETINGS ARE HELD ON THE 3RD TUESDAY OF EACH MONTH AT 6:00 P.M. (AT THE COMMUNITY BUILDING, 1001 COLDWATER DRIVE



YOUR WATER BOARD MEMBERS ARE

Brandon Grosh	President	(661) 295-4900
William Vanek	Vice President	(818) 451-9329
Dave Hymes	Treasurer	(818) 399-7307
Debbie Smith	Secretary	(818) 625-6472
Roger Huff	Member-At-Large	(818) 438-3978

Please contact any of the Water Board Members or Staff if you have any questions.

Chuck Winagura, General Manager Santa Carruth, Bookkeeper (661) 245-4420 (661) 245-4003

Maintenance Bookkeeping

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.