

NEWSLETTER
1st Quarter Update
January 1, 2024

PPMWC www.pinonpineswater.com

1467 Tecuya Drive, Frazier Park, CA 93225

661-245-4003

You can visit us on Facebook: Pinon Pines Estates Mutual Water Company



METERED BILLING:

By now, everyone has grown accustomed to our new metered billing. We know there was a lot of confusion and hopefully, we have answered all of your questions. The Board of Directors, over the next couple of months, plans on reviewing the billing, consumption, and production of our water over this last year. The aim is to make sure that the amount billed is fair to our community while still providing the ability to manage and maintain the water system appropriately.

Our current rates are \$81.00/month or \$243.00/quarter for the base rate and \$1.00/Hundred Cubic Feet (HCF) of usage. You can find your usage on your bill in total cubic feet. Remember, divide your usage by 100 to get usage in HCF.

For those of you who have automatic payments being made by your bank, you can continue to send them in monthly at \$81.00 or quarterly at \$243.00. Please remember though, this will not cover your usage rate. You will need to provide an extra payment through your bank, credit card on our website, cash or check by mail or drop box at our office door. If you want to make a payment in person at our office, please call ahead to make sure someone will be there.

Payment Mailing Address:

1467 Tecuya Drive
Frazier Park, CA 93225

Or Hand Deliver to:

1001 Coldwater Drive
Frazier Park, CA 9225

Winter Weather Preparations:



We hope everyone enjoyed their Holiday Season with their loved ones and made many memories to cherish. One memory none of us cherish though, is a broken water line.

Please take the time to make sure your outside irrigation lines are shut off and drained down. Take a trip to the hardware store and buy some insulation or heat tape for any of your exposed pipes or hose bibbs. Our service calls in Winter tend to be due to no water and generally, we find that the water lines that enter the home are either frozen or have burst from being frozen.

If you find your line frozen, apply heat as soon as possible to the line entering your home with a space heater or even a hair dryer. Planning ahead can save you a headache in the future.

MESSAGE FROM THE WATER SYSTEM MANAGER:

Fluoride Mitigation Project
Happy New Year everyone!

Due to delays in unforeseen paperwork, our start date of October 10th, 2023, has been pushed back. Currently, we are scheduled to begin drilling our new well around February 25th, 2024.

Shortly afterward we will be dismantling 2 of our old water tanks and building a brand new one on top of Viewpoint. As we move into the construction of this large project, we apologize if we create any inconvenience for any of our residents.

The time frame for completion of the project has been pushed back as well. Upon approval of the State, in October of 2024, construction should be completed. Soon our community will be one step closer to lowering the Fluoride levels of our drinking water.

**FROM THE PPMWC FAMILY,
Wishing you and yours a**



Billing Format and Payment Availability:

We accept debit/credit card payments through our web portal or over the phone for your convenience. There is a fee of 2.9% + \$0.30 per transaction. Visit www.pinonpineswater.com and click on Pay My Bill. Once you log in, you can make a credit card payment and view your billing history and usage. The invoice will detail your usage history in cubic feet; a cubic foot of water is 7.48 gallons.

Pinon Pines Mutual Water Company Has Levels of Fluoride Above the Drinking Water Standard

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what you should do, what happened, and what we are doing to correct this situation. We routinely monitor for the presence of drinking water contaminants. Water analyses taken on 12/8/2023 showed that the drinking water provided by Pinon Pines Mutual Water Company has a fluoride concentration above the maximum contaminant level (MCL), of 2.0 mg/L: Well #5 of 2.1 mg/L, Running Annual Average; Well #7 of 3.1 mg/L, Running Annual Average.

What should I do?

Children under the age of nine should use an alternative source of water that is low in fluoride. You may also want to contact your dentist about proper use by young children of fluoride-containing products.

- This is not an emergency. If it had been, you would have been notified immediately. Rather, this is an alert about your drinking water and a cosmetic dental problem that might affect children under nine years of age. At low levels, fluoride can help prevent cavities, but children drinking water containing more than 2 milligrams per liter (mg/L) of fluoride may develop cosmetic discoloration of their permanent teeth (dental fluorosis).
- Dental fluorosis may result in a brown staining and/or pitting of the permanent teeth. This problem occurs only in developing teeth, before they erupt from the gums. Children under nine should be provided with alternative sources of drinking water or water that has been treated to remove the fluoride to avoid the possibility of staining and pitting of their permanent teeth. You may also want to contact your dentist about proper use by young children of fluoride-containing products. Older children and adults may safely drink the water.
- Drinking water containing more than 4 mg/L of fluoride can increase your risk of developing bone disease. Although bone disease may develop in anyone exposed to years of drinking water containing more than 4 mg/L of fluoride, dental fluorosis can occur after a relatively short period of exposure (i.e. months) in children under the age of nine.
- For other health issues concerning the consumption of this water, you may wish to consult your doctor.
- Some home water treatment units are also available to remove fluoride from drinking water. To learn more about available home water treatment units, you may call the California Department of Public Health, Water Treatment Device Unit at (916) 449-5600 or visit the Department's website at: http://www.waterboards.ca.gov/drinking_water/certlic/device/watertreatmentdevices.shtml

What happened? What is being done?

Fluoride contamination is rarely due to human activity. Fluoride occurs naturally in some areas and is found in high concentrations in some of our source water. We are working with the California State Water Resource Control Board on a funding project to install a blending station and new well to mitigate the fluoride problem. For more information, please call Chuck Winagura of Pinon Pines Mutual Water Company, at (661) 245-4420. Please share this information with all the other people who drink this water, especially those who may not have received this notice directly.

UPCOMING EVENTS



**BOARD MEETINGS ARE HELD ON THE 3RD TUESDAY OF EACH MONTH AT 6:00 P.M.
AT THE COMMUNITY BUILDING, 1001 COLDWATER DRIVE**



YOUR WATER BOARD MEMBERS ARE

Brandon Grosh	President	(661) 295-4900
William Vanek	Vice President	(818) 451-9329
Dave Hymes	Treasurer	(818) 399-7307
Debbie Smith	Secretary	(818) 625-6472
Roger Huff	Member-At-Large	(818) 438-3978

Please contact any of the Water Board Members or Staff if you have any questions.

Chuck Winagura, General Manager (661) 245-4420 Maintenance
Santa Carruth, Bookkeeper (661) 245-4003 Bookkeeping

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.